QB Auto Update

For the last several years, Quickbooks regularly has problems turning off automatic upgrades. With single user systems installed on a workstation, this is not a problem. However, in a network environment (where each client must be upgraded at the same time), or on a Windows Terminal Server where the user may not have permission to restart the server, it is better for IT to perform this manually, on a schedule (monthly seems to be appropriate). A discussion from several years ago is located on the Intuit discussion site

If your QB install is in automatic update mode, and you can not turn it off (Help | Update Quickbooks Desktop), you can do this manually.

1. Close all copies of Intuit Quickbooks
2. go to C:\ProgramData\Intuit\NameOfQBInstall\Components\QBUpdate
    1. NOTE: ProgramData (no space) does not show up in normal listings, so you must manually enter the path
    2. **NameOfQBInstall** depends on the version of Quickbooks installed. An example would be *QuickBooks Enterprise Solutions 24.0*. Recommend you go into *c:\ProgramData\Intuit* and see what is there.
3. Find the file qbchan.dat
    1. Open with Notepad (right click, Open With)
    2. About line 4, there is the entry

        ```
        BackgroundEnabled=1
        ```

    3. Change the 1 to 0
    4. Save the file
4. Open Quickbooks
5. Help | Update Quickbooks Desktop
6. Verify Automatic Updates is off

Update 2026-11-13

When performing this task on QuickBooks Enterprise Solutions 24.0, the Qbchan.dat file had multiple entries for background enabled. I changed them all to 0's (definitely after making a copy of the file) and will see what happens.

There are also reports that the service **QBUpdateMonitorService** needs to be disabled, which I did. Again, this is still being tested.

1. Open Services (services.msc)
2. Find **QBUpdateMonitorService**
3. Right click and select Properties
4. Stop the service
5. Set Startup to Disabled
6. Save your work

Other Solutions

For another solution, visit https://bigredconsulting.com/forced-quickbooks-patches/. In there, he disables the Quickbooks Download Folder. I'd assume you would disable it for anyone but a Systems Administrator. This solution has not been verified

Links

- https://quickbooks.intuit.com/learn-support/en-us/other-questions/quickbooks-desktop-automatic-update-no-option-greyed-out/00/462657
- https://bigredconsulting.com/forced-quickbooks-patches/

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Last update: **2026/11/14 03:53**